

GENERAL PROJECT INFORMATION

Q: What is the purpose of this project?

A: The purpose of this project is to carry surface water from Northeast Water Purification Plant (NEWPP) to a connecting large diameter water line, thereby reducing ground water use and improving water quality and quantity to serve more residents.

Q: What is going to be replaced/installed in this project?

A: The project includes construction of a 108-inch diameter water transmission line. This may also include appurtenances, such as fire hydrants, valves, fittings and connections. The work may also include driveways, sidewalks, pavement replacement as well as localized storm and sanitary sewer removal and replacement as required, utility relocations, and tree protection.

Q: How long is this project going to take to complete?

A: Construction duration is 685 calendar days, approximately 23 months. Notice to proceed for the work is December 8, 2020 and completion is scheduled for end of fall 2022.

Q: What are the construction work days?

A: The Contractor is allowed to work Monday-Saturday between the hours of 7:00 am and 7:00 pm. There are situations when the Contractor will be required to work outside of these hours in order to complete a connection on a utility, pour concrete, perform tunneling operations, or for an emergency.

SIDEWALK, TREES + LIGHTING

Q: Will the sidewalk be accessible?

A: There are no sidewalks affected by the project.

Q: Is my driveway going to be torn up?

A: Driveways located within the water line easement that are affected by construction will be restored.

Q: Will there be Street Light Poles removed and reinstalled?

A: No street lights are affected. Parking lot lights that are impacted will be replaced.

Q: Will the Contractor be removing trees, irrigation, or landscaping in front of my business?

A: The Contractor will install protection fencing around nearby trees that are not shown to be removed for construction. Within the City water line easement, the Contractor will follow the terms of the water line easement and generally has full access and utilization of the area as necessary to complete the work. If you have specific landscaping located within the City water line easement that you would like to save, we suggest you relocate such landscaping now.



Five Companies, LLC will be the contractor performing the work with the supervision of Capital Projects and will be providing a tentative phasing schedule for the work. They will be making the necessary provisions to accommodate both vehicular and pedestrian traffic during construction.

CONSTRUCTION

Q: Should I take photographs of my property before construction begins?

A: Yes, you should take photographs of your property before construction begins. The Contractor is required to take pre-construction photos of all properties prior to commencing work. If you perceive that your property may have been damaged during construction to, you may report it to the City using the 311 System or by emailing buildforward@houstontx.gov. A City representative will meet with you and will compare your property to the pre-construction photos. The City will direct the Contractor to repair any damage caused by the construction activities.

Q: Will water outage notices be provided to area residents and businesses?

A: No water service outages are anticipated. However, Landowners and tenants within the area will be notified of planned and unplanned water outages, if any, The Contractor will place notices via a door hanger along the front door of each establishment. The landowners and tenants will be notified at a minimum of 24 hours in advance, and the Contractor will work to re-establish service as quickly as possible.

Q: Which areas will be impacted first?

A: The Contractor will develop a construction schedule to provide an estimated timeline for work to commence at each location. The water line may be constructed at different times requiring construction activities near your location to occur in phases.

Q: At open pit locations, will the streets be closed in that area?

A: The Contractor will be required to follow a traffic control plan to maintain safe traffic flow around construction activities. This may include the use of road closures, detours, concrete barriers, signs, temporary traffic signals, etc.

Proper safety measures will be taken by the Contractor in and around open pits.

Q: Are they going to dig up the front area or just the street?

A: Construction work is primarily located within water line easements.

Q: Is my street going to be torn up?

A: The entirety of the construction work is located within easements, and will not require street reconstruction.

Q: How much equipment will be parked on my street and are there any off-site options?

A: Equipment and materials will be stored within easements. Access will be within easements and public rights-of-way.



WATER LINE EASEMENTS

For most of the properties in the area, the City of Houston water line easement will be 50-foot wide. Installation methods will be either tunneling or open-trenching (also known as open-cut). Within these water line easements, the City and its contractors are granted full access for the purposes of water line construction. Once complete, the Contractor is required to restore the impacted area.

RESTORATION

Q: How can the public feel comfortable that all restoration will occur properly?

A: Restoration will occur as construction phases are completed. Additionally, the City will not approve final payment to the contractor until it has completed their own assessment to ensure restoration is sufficient. If you have concerns, please call 311 and document those concerns so that they can be addressed at the end of the project. Do not make the repairs yourself! The Contractor will make them at the appropriate time during construction.

Q: What about landscaping near streets, sidewalks and curbs?

A: If you have specific landscaping that you would like to be saved, we recommend you relocate it now. Only grass will be restored in areas upon completion of construction



CONTACT INFORMATION

NON-EMERGENCY NEEDS

Dial 311 - Mention to the operator the following 3 things along with your issue:

- Project number: S-000900-0167-4
- Name of the project: 108-inch Water Line along City easements from Willis St. to Imperial Valley Dr.
- Refer the complaint to the "Capital Projects".

EMERGENCY NEEDS

Contact Contractor's Superintendent or the 24-hour contact provided by the contractor.

Five Companies, LLC.

Jeff Heflin, Project Manager
281.830.3052

Stantec, Inc.

Kevin Cruice, PMP, MBA, Construction Manager
713.403.1620

James Bishop, Sr. Inspector
713.557.1851

HELPFUL LINKS

PROJECT SPECIFIC CONCERNS

Buildforward@houstontx.gov

GENERAL CONCERNS

3-1-1 or 713.837.0311

www.houston311.org

WEBSITE

www.buildhoustonforward.org

For a complete listing of Frequently Asked Questions please visit:

<https://www.publicworks.houstontx.gov/ecd/faqs.html>

