



Q & A

VIRTUAL PUBLIC MEETING

66-INCH WATER LINE INTERCONNECTION ALONG W. HARDY RD. FROM BELTWAY 8 TO GREENS RD.

\*Please note that we have recorded all questions. For the purpose of this posting some of the general questions were consolidated due to the common response

Community Comments/Questions	Responses
How long will Phase 2 take?	Phase 2 of the project will take place in Fall of 2021. We anticipate this to take place from August thru December 2021.
Will this affect the water supply to my business?	Utilities in some areas will be temporarily shut off to install a water line connection or to transfer services. This normally only takes a few hours unless the Contractor runs into an unforeseen issue. You will be notified a minimum of 24 hours in advance of any planned shut offs. There are times when the location of a utility line is not known, and the Contractor may hit it accidentally. In that case your water may be shut off for a period of time while repairs are made.
Will we get notified regarding road closures prior to?	During road closures we generally do not provide individual notifications; We encourage stakeholders to keep in contact with the project team to get periodic updates on the project or visit our website <a href="http://www.publicworks.houstontx.gov/engage">www.publicworks.houstontx.gov/engage</a> for more information on the project.
My business is finally picking back up and now construction is about to begin. I have heard of past construction projects putting businesses out of business. Is this possible and if this happens is the city liable in any way?	We understand business owner concerns and fortunately at the location the duration is and the impact at the location is minimal; You will have access to your business at all times; The construction team will work with the public during the process to minimize the impact.